



SPRS

Supplier Performance Risk System
Feedback Tutorial

Note to Viewers

To preserve
detail and
Integrity,
screenshots
have been
edited for
size & content



SPRS Feedback



Feedback/Customer Support allows the user to submit feedback, suggestions and questions about the application to the SPRS Program Management Office (PMO).

SPRS Feedback



Response Time is typically within 2 business days.

to the SPRS Program Management Office (PMO).

SPRS Feedback



Accessing Feedback/Customer Support

Feedback

SPRS
Supplier Performance Risk System

WELCOME

Welcome: SPRS TRAINING

The image shows a screenshot of the SPRS website header. It features a dark blue background with the 'SPRS' logo in large, bold, blue letters, with a small starburst icon to its left. Below the logo, the text 'Supplier Performance Risk System' is written in a smaller, italicized font. To the left of the logo, the word 'Feedback' is visible. Below the main header, a dark blue bar contains the word 'WELCOME' in white, bold, uppercase letters. Underneath this bar, the text 'Welcome: SPRS TRAINING' is partially visible.

EPOR

Data Report Search

SERVICE

Feedback/Customer Support

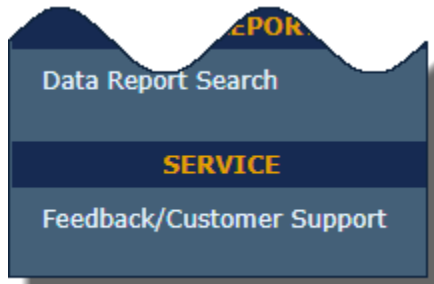
The image shows a navigation menu with a dark blue background and a wavy top edge. It contains four items: 'EPOR' in bold yellow text, 'Data Report Search' in white text, 'SERVICE' in bold yellow text, and 'Feedback/Customer Support' in white text.

SPRS Feedback



FEEDBACK/CUSTOMER SUPPORT										
ID	Date Modified	Date Created	First Name	Last Name	Phone Number	Email	CAGE Code	Categories	Other Category	Status
No record found										

Navigation: 0 items per page, No items to display



SPRS Feedback



Accessing Feedback/Customer Support

FEEDBACK/CUSTOMER SUPPORT

Feedback/Customer Support is NOT for “Challenge” or disputed data information

EPOR

Data Report Search

SERVICE

Feedback/Customer Support

SPRS Feedback



*** MANDATORY REQUIRED INFORMATION**

Challenges can only be addressed through the application on the Summary Report Page.

CAGE Code*:

POC Firstname*:

POC Lastname*:

POC Phone*:

POC Email Address*:

Category*:

Other category:

Description*:

Vendor/Contractor Questions

*** MANDATORY REQUIRED INFORMATION**

POC Firstname*:

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Other category:

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Government Questions

SPRS Feedback



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Select files... Drop files here to upload

Submit

Vendor/Contractor Questions

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Government Questions

SPRS Feedback



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SPRS Feedback



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Select files... Drop files here to upload

Vendor/Contractor Questions

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POC Firstname*:

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POC Phone*:

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Category*:

Other category:

Description*:

Select files... Drop files here to upload

Government Questions

SPRS Feedback



CAGE Code is required.
Your phone number is required.
Please select a feedback category.
Short Description is required.

* MANDATORY REQUIRED INFORMATION

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CAGE Code*:

POC Firstname*:

POC Lastname*:

POC Phone*:

POC Email Address*:

Category*:

Other category:

Description*:

Select files...

Drop files here to upload

Submit

Your phone number is required.
Please select a feedback category.
Short Description is required.

* MANDATORY REQUIRED INFORMATION

POC Firstname*:

POC Lastname*:

POC Phone*:

POC Email Address*:

Category*:

Other category:

Description*:

Select files...

Drop files here to upload

Submit

Vendor/Contractor Questions

Government Questions

SPRS Feedback



FEEDBACK/CUSTOMER SUPPORT

[New Feedback](#) [Refresh](#)

ID	First Name	Last Name	Phone Number	Email	CAGE Code	Categories	Other Category	Date Created	Status
View Details - 1351	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		Detail Report Pos/Neg Records		06/30/2022	

10 items per page 1 - 1 of 1 items

1351 - 6/30/2022 - SPRS ACQ USER TRAINING - Detail Report Pos/Neg Records - ([Return to Top](#))

[Refresh](#)

Comment	Created By	Created Date	File
	Test ST	06/30/2022 10:56 ET	

10 items per page 1 - 1 of 1 items

Add Comment

Comment*:

Select files... Drop files here to upload

[Submit](#)

SPRS Feedback



FEEDBACK/CUSTOMER SUPPORT										
New Feedback		Refresh								
ID	First Name	Last Name	Phone Number	Email	CAGE Code	Categories	Other Category	Date Created	Status	
View Details - 1351			2074381690	TESTUSER@TESTING.		Detail Report Pos/Neg Records		06/30/2022		
1 - 1 of 1 items										

- ↑ Sort Ascending
- ↓ Sort Descending
- Columns
- Filter

SPRS Feedback



Feedback 1

Feedback 1

Support

[New Feedback](#) [Refresh](#)

ID	First Name	Last Name	Number	Email	PAGE Code	Categories	Other Category	Date Created	Status
		TRAINING	2074381690	TESTUSER@TESTING			ACCESS	06/30/2022	

SPRS Feedback





FEEDBACK/CUSTOMER SUPPORT									
New Feedback		Refresh							
ID	First Name	Last Name	Phone Number	Email	CAGE Code	Categories	Other Category	Date Created	Status
View Details - 1353	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		Other Category	ACCESS ASSISTANCE	06/30/2022	
View Details - 1352	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		NIST SP 800-171 Assessment		06/30/2022	• 🔔
View Details - 1351	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		Detail Report Pos/Neg Records		06/30/2022	🔔

1 10 items per page 1 - 3 of 3 items

SPRS Feedback



FEEDBACK/CUSTOMER SUPPORT									
ID	First Name	Last Name	Phone Number	Email	CAGE Code	Categories	Other Category	Date Created	Status
View Details - 1353	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		Other Category	ACCESS ASSISTANCE	06/30/2022	
View Details - 1352	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		NIST SP 800-171 Assessment		06/30/2022	
View Details - 1351	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		Detail Report Pos/Neg Records		06/30/2022	

10 items per page 1 - 3 of 3 items

SPRS Feedback



FEEDBACK/CUSTOMER SUPPORT									
New Feedback		Refresh							
ID	First Name	Last Name	Phone Number	Email	CAGE Code	Categories	Other Category	Date Created	Status
View Details - 1353	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		Other Category	ACCESS ASSISTANCE	06/30/2022	<input type="checkbox"/>
View Details - 1352	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		NIST SP 800-171 Assessment		06/30/2022	<ul style="list-style-type: none">
View Details - 1351	SPRS ACQ USER	TRAINING	2074381690	TESTUSER@TESTING.COM		Detail Report Pos/Neg Records		06/30/2022	<ul style="list-style-type: none">

1 10 items per page 1 - 3 of 3 items

SPRS Contact Information

SPRS Website:

<https://www.sprs.csd.disa.mil>

NSLC Help Desk (Mon-Fri 6:30am- 6:00pm ET):

(207) 438-1690

DSN 684-1690

NSLC Help Desk Email:

usn.pnsy.navsealogcen.mbx.ptsmh@us.navy.mil

Thank you

for participating in the
**SPRS Access via
PIEE Tutorial**